

NCFE Level 2 Certificate in Team Leading

Accreditation	NCFE
Course duration	3 months blended learning
Certificate valid for	Never expires

Who should attend

The NCFE Level 2 Certificate in Team Leading is eligible for European Social Funding and is designed to provide learners with the knowledge and understanding required to successfully lead a team. While completing this qualification, learners may develop the knowledge, understanding and essential skills employers look for in employees. These range from familiar 'key skills', such as team working, independent learning and problem solving.

Course information

Course Overview

This qualification is designed for learners who want the knowledge and understanding required to successfully lead a team.

This will focus on the study of leading a team in a business environment.

Course Objectives

The objectives of this qualification are to help learners to:

- develop their knowledge of the principles of team leading
- develop their understanding of business
- develop the knowledge needed to support communication with a range of stakeholders at different levels

Course Units – Mandatory

1. Principles of team leading
2. Understand business nit title
3. Understand how to communicate work-related information

Course Units - Optional

1. Understand customers
 2. Understand how to deliver customer service and resolve problems
 3. Understand how to develop working relationships with colleagues
 4. Understand health and safety procedures in the workplace
 5. Introduction to coaching
 6. Introduction to mentoring
 7. Understand personal development
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Assessment

To be awarded the Level 2 Certificate in Team Leading, learners are required to successfully complete 3 mandatory units and 5 optional units.

Assessment involves a blended delivery approach - This is a mixture of face-to-face and remote sessions with a qualified assessor.

Certification

Delegates will be awarded the NCFE Level 2 Certificate in Team Leading.

More details

Progression Opportunities

Learners who achieve this qualification could progress to:

- NCFE Level 3 Certificate in Principles of Management
- NCFE Level 3 Diploma in Management
- NCFE Level 3 Diploma in Management Skills and Knowledge

Funding and Support

We are able to offer this course fully funded through The Adult Education Budget (AEB) and European Social Funding (ESF) - subject to eligibility. Please contact us to find out more about eligibility, along with the course dates we have running in various locations around the UK.