

# NCFE Level 2 Certificate in Understanding Workplace Violence and Harassment

<b>Accreditation</b>	NCFE
<b>Course duration</b>	3 months blended learning
<b>Certificate valid for</b>	Never expires

---

## Who should attend

The NCFE Level 2 Certificate in Understanding Workplace Violence and Harassment is eligible for European Social Funding and is designed to increase learners' knowledge and understanding of violence and harassment in the workplace, across any sector. There is no requirement for a learner to undertake any work experience or placement to meet the requirements of this qualification. Those who are in work can provide evidence from real-life situations.

---

## Course information

### Course Overview

This qualification is designed for learners who want to increase their knowledge and understanding of workplace violence and harassment across any sector.

This will focus on the study of possible causes of violence in the workplace and how to reduce the risk of workplace violence and harassment.

### Course Objective

The objectives of this qualification are to:

- provide learners with an understanding of how organisational policies and procedures can contribute to a safe working environment
- provide learners with an understanding of why workplace violence may occur, the possible causes and how the risk of workplace violence can be reduced
- provide learners with an understanding of equality, diversity and inclusion in the workplace

### Course Units

1. Contributing to a Positive and Safe Working Environment
  2. Violence in the Workplace
  3. Understanding Aggression, Bullying and Harassment in the Workplace
  4. Understand Equality, Diversity and Inclusion in the Workplace
-

## Assessment

To be awarded the NCFE Level 2 Certificate in Understanding Workplace Violence and Harassment, learners are required to successfully complete 4 mandatory units.

Assessment involves a blended delivery approach - This is a mixture of face-to-face and remote sessions with a qualified assessor.

---

## Certification

Delegates will be awarded the NCFE Level 2 Certificate in Understanding Workplace Violence and Harassment.

---

## More details

### Progression Opportunities

Learners who achieve this qualification could progress to:

- NCFE Level 3 Certificate in the Principles of Customer Service
- NCFE Level 3 Diploma in Customer Service
- NCFE Level 3 Diploma in Skills for Business: Customer Service

It may also be useful to learners studying qualifications in the following sectors:

- Retail
- Health, Public Services and Care
- Business, Administration and Law

### Funding and Support

We are able to offer this course fully funded through The Adult Education Budget (AEB) and European Social Funding (ESF) - subject to eligibility. Please contact us to find out more about eligibility, along with the course dates we have running in various locations around the UK.